



- ✓ *Scientific Dispatch*
- ✓ *New Location!*
- ✓ *Recharging and Leasing...*

A man went to see his doctor, and asked her to look in his ear. The doctor says, “It looks like there’s a suppository in here...” The man scratched his head and said... “I bet I know where my missing hearing aid is!”



scientific dispatch >>>

Diabetes and hearing loss

The incidence of diabetes continues to increase in the United States. Diabetes that is not in good control has many health consequences, including one that isn’t always mentioned: increased likelihood of hearing loss.

Causes of this are likely two-fold; uncontrolled blood sugar damages nerves and can cause neuropathy, and uncontrolled blood sugar also causes damage to small blood vessels. Both of these mechanisms damage the inner ear.

A baseline hearing test is recommended after an initial diabetes diagnosis, with monitoring every year thereafter.

We are expanding into the Keene area!

We are very proud to announce that we are growing! We will be opening a new office of Brattleboro Hearing Center in Swanzey, NH. We will continue to offer the same friendly service and excellent hearing healthcare in both offices, and hope that this new location allows us to better serve our patients in the Keene area.

The new office will be on the ground level at 217 Old Homestead Highway in Swanzey, NH – just past the Keene airport! We expect to open in early January, 2020 and will offer appointments Monday-Thursday.

You may be asked which office you prefer to visit when you call to make your appointment – feel free to pick the office closest to you! Both Dr. Sarah Moore and Dr. Alexandra Tully will be available in both offices.

Brattleboro Hearing Center
217 Old Homestead Highway
Swanzey, NH 03446



Rechargeable Updates

After multiple updates and continued rechargeable issues, *Oticon* will no longer sell its *ZPower* battery system. They will repair/replace systems in warranty, and there will be parts available for repair in the foreseeable future, but you will have to pay for the repairs. An alternative option is to go back to disposable batteries. We apologize for recommending this system.

Some *Phonak* rechargeable aids can accidentally go into “stock mode” where they appear dead. This is easily fixed in house and we may be able to walk you through the fix on the phone. There is also a software patch available to fix this problem – we’ll update your aids the next time we program them.

Hearing aid leases are here! While we are not recommending leasing to everyone, there are some times when it makes more sense to lease, especially if you always want to stay in the newest technology. Ask us for details if you're interested!



Two Truths and a Lie... how well do you know us?

- Alex** has a commercial drivers license
 is deathly afraid of heights
 lived in Switzerland for 3 years
- Casey** raised crawfish
 plans to diversify her gourd crop next year
 bowls in a league
- Kim** has 8 siblings
 lived in Kansas for 5 years
 has owned 32 different cars
- Peg** is a vegetarian
 has lived in 7 different states
 enjoys country western music
- Sarah** has a brown belt in karate
 recently hiked up Mt. Washington
 can drive across the country in two and a half days

Answer Key:

We each told one lie!

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 Sarah: hiked up (but she did
 Peg: country music
 Kim: siblings
 Casey: bowling
 Alex: heights*

Contact us at **802 254-3922**

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